

WORKSHOP

“From Crew Resource Management (past) to Personal Resource Management (future)”



Instructor: Thomas Fakoussa

9 May 2016

Athens International Airport

Organization



Hellenic
Aviation
Society

Host





Hellenic
Aviation
Society



Why from Crew Resource Management to Personal Resource Management?

CRM Training has become an international standard during the early 90's and since then it has proven its effectiveness in enhancing **situational awareness, self-awareness, leadership, assertiveness, decision making, flexibility, adaptability, event and mission analysis, and communication among flight crews.**

As the ultimate goal in all high risk entities is the creation of a Safety Culture with collaborative or generative characteristics, CRM has already stayed in accident prevention service for a number of years and lately it is thought that it could be further developed to Personal Resource Management which is expected to more efficiently employ all available resources (equipment, systems and people) to achieve safer flight operations and generally promote accident free or closer to the Murphy Margin accident rates for all high reliability operations.

Who should attend?



The workshop explains the neurological and psychological basics of human behaviour, its advantages and limits. The simple to understand explanations are not just important in aviation, but also in maritime, rail and oil industry, medical services, schools and universities, public authorities, administrations, business entities, and industries of high risk market segment.

Accident and incident investigators will profit considerably from the knowledge of human factors analysis. These basic human behavioural chapters address decision makers and workers alike. The acquired knowledge is useable in business, public and private life, it helps children's education and the team work in construction business and maintenance.

Participants from:

- Flight Crews
- Aviation Safety and Quality Managers
- Aviation Flight Ops & Training Department
- Accident investigators
- Top Management of transport modes (air/sea/rail)
- Aviation Regulatory Authority
- Academia studying Human Factors
- Oil & Gas industry
- Organisational Psychologists
- Lecturers, Teachers & Instructors
- Professionals from High Risk Entities



WORKSHOP PROGRAM 9 May 2016

“From Crew Resource Management (past) to Personal Resource Management (future)”

Instructor: Mr Awad Thomas Fakoussa, ATF Awareness Training Fakoussa

Registration: 0830-0900

Workshop starts at 0900

0900 – 0910 Welcome addresses


0910 -1030 **Part 1** EASA and CRM, Germanwings EASA task force, basics of HF and brain functions

Coffee break 

1100 – 1230 **Part 2** Basics of brain functions and “startle” effect

Light lunch

1330 -1500 **Part 3** Training resilience or stress coping techniques
Training hands or minds
Training awareness

Coffee break 

1530 – 1615 Interactive exercises demonstrating the principles of correct use of CRM*

1615 – 1645 **Part 4** HF, CRM and PRM in connection to safety recommendations

1645 - 1655 Participants’ feedback

1655 – 1700 Workshop closure

* Presentation by Cpt Spyros Jancovich

Venue:

The workshop will be held at the Athens International Airport (AIA), Administration Building No 17 -1st Floor.

Workshop Registration:

Admission is Free. For organizational purposes and also for security reasons being imposed by the Athens International Airport please complete the attached participation form and send it via email to admin@o-diagnosis.com by **Wednesday, May 4, 2016**.

Language:

The workshop training, questions, discussions and material will be in English.

Certificates of Attendance:

All the participants will receive a certificate of attendance by the Hellenic Aviation Society.

Sponsoring Opportunities:

It is possible to become a sponsor of the Workshop. Companies and consultants interested to sponsor the event and receive acknowledgment and advertisement are welcome. For sponsoring information please contact the workshop Organizing Committee by email at: admin@o-diagnosis.com or by phone at +30 6947006664 (Mr. D. Soukeras).

Organizing Committee:

Mr. Dimitris Soukeras (Chairman)

Cpt Spyros Jancovich

Mr. Takis Adamidis

Contact Information:

Mr. Dimitris Soukeras

E-mail: admin@o-diagnosis.com

Tel: +30 6947006664

Sponsors and Supporters:



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www.egyzislaw.com



Short Bio of Mr Awad Thomas Fakoussa



Born in Egypt, from an Egyptian father, and a German mother. Successful as flight instructor, flying for Lufthansa (flight instructor/B737/A300/A310) for 18 years.

With psychology university studies, he has developed his own style for effective brain application, which was endorsed by Lufthansa Management Team with facts to change the FO and Captains instruction, as well as for the instructors training to a more effective style with less dangerous genetic habits. After 18 years he decided to start running his own company and also consulting several other enterprises. Two publications and a number of articles related to accident prevention in specialized magazines, like the ISASI FORUM Magazine illustrate his ideas. Additionally, numerous presentations had been submitted at Seminars and Conferences related to Aviation safety.

In the last few years (2012) he was appointed by EASA to the EASA EGAST (General Aviation) Group as Human Factors specialist. During his participation in the working group his workshops and his pioneer approach to Human Factors issues had been tested and have been accredited by EASA/EGAST committee for their rich content and the different approach to HF, that is thought to further assist accident investigation and incident prevention.

EASA lately seems ready for considering new ideas in Aviation Training and accepting a new approach in HF that may introduce new changes aiming at the transformation of the existing Crew Resource Management training scheme closer to the notion of Personal Resource Management.



WORKSHOP REGISTRATION SHEET 9 May 2016

“From Crew Resource Management (past) to Personal Resource Management (future)”

Please complete and send this form to: admin@o-diagnosis.com

Title: Prof. Dr. Mrs. Mr.

Sex: Male Female

FULL NAME:

COMPANY / AFFILIATION:

.....

ID CARD OR PASSPORT NUMBER:

PHONE:.....FAX:

E-MAIL:

IMPORTANT NOTE:

The Workshop Venue is located within the Athens International Airport Restricted area. It is critical to provide the above mentioned information in time, including the ID CARD OR PASSPORT number, so as to be authorized to reach the Workshop Venue.

I need transport from Hotel Sofitel entrance to the workshop Venue: Yes No

DATE _____ SIGNATURE _____

INFORMATION TO REACH THE WORKSHOP VENUE

The workshop will be held at the Athens International Airport (AIA), Administration Building No 17 -1st Floor. Building 17 is opposite the Commercial Development Park (Factory Outlet) to the East direction. Only registered and authorized participants will be allowed to enter via the entrance check point of the AIA Administration area. It is anticipated that all the registered participants will have their ID Card or Passport available for the check point control.

Participants that are not registered and have not received authorization in time can request for one at the entrance check point; however this may be a time-consuming procedure.

In general car and motorcycle parking within the AIA restricted area is not allowed for visitors. Free of charge parking is available for the public at the Commercial Development Park which is opposite Building 17.

All the public transport buses that reach the AIA stop in front of the Administration area entrance (Building 17).

Bus Transport to the workshop venue will be available from Hotel Sofitel entrance for participants who arrive by car or metro.